

Oak and Wildflower - Terms and Conditions

Thank you for viewing the “Oak and Wildflower” website and accessing our services.

Please refer to these terms and conditions for clarification on use of our website and your rights and responsibilities while using it.

Website Terms of Use:

This website is owned and operated by Stef Stewart of “Oak and Wildflower”. This website should be accessed through <http://www.oakandwildflower.com>.

These Terms set forth the terms and conditions under which you may use our website and services as offered by us. This website offers visitors a description of our services and business, the opportunity to book in-person and online events and services, and downloadable content. By accessing or using the website of our service, you approve that you have read, understood, and agree to be bound by these Terms.

In order to use our website and/or receive our services, you must be at least 16 years of age, or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter into these Terms as a binding agreement. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you.

Purchases:

When buying an item or booking a service, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process.

The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur.

The fee for the services and any other charges you may incur in connection with your use of the service, such as taxes and possible transaction fees, will be charged as a one time purchase

Cancellation & Refund Policy:

If you are unable to make it to the event, please email me us as soon as possible at stef@oakandwildflower.com - If more than 24 hours’ notice is given prior to the start of the event, you will be offered the opportunity to transfer your full payment amount to another Oak and Wildflower Event. If you're still within 14 days of booking the service online, it is within your consumer rights to cancel and receive a full refund - this only applies when 24 hours’ notice is given prior to the event starting.

If we need to cancel an event, you will be contacted and offered the option of a booking transfer or a refund.

Digital Download Purchases – Once you have purchased and downloaded a digital item, it has been considered accessed and cannot be returned. Therefore, digital downloads are considered final sale and no refunds will be issued. If there are any technical issues with your digital file, please contact us at the email address above so that we can address the issue.

Changes to Service Offering:

We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

Copyrights and Intellectual Property:

The Service and all materials therein or transferred thereby, including, without limitation, software, images, text, graphics, logos, patents, trademarks, service marks, copyrights, photographs, audio, videos, music and all Intellectual Property Rights related thereto, are the exclusive property of Stef Stewart of “Oak and Wildflower”. Except as explicitly provided herein, nothing in these Terms shall be deemed to create a license in or under any such Intellectual Property Rights, and you agree not to sell, license, rent, modify, distribute, copy, reproduce, transmit, publicly display, publicly perform, publish, adapt, edit or create derivative works thereof.

Exemptions & User Responsibilities:

The information provided on this website and through our services is for educational purposes only; it does not constitute medical advice and does not replace the advice and care of a medical physician.

You agree not to hold Stef Stewart of “Oak and Wildflower” responsible for any harm caused by consuming or interacting with any plants or fungi discussed through this website, including illness, allergic or toxic reactions, irritations, burns or other health issues. It is the sole responsibility of the service user to do their own follow-up research on any plant or fungi discussed on this website or through our services, and to properly identify these plants or fungi without our support.

Indemnification:

You agree to indemnify and hold Stef Stewart of “Oak and Wildflower” harmless from any demands, loss, liability, claims or expenses (including attorneys’ fees), made against them by any third party due to, or arising out of, or in connection with your use of the website or any of the services, information or downloads offered on the website.

Limitation of Liability:

To the maximum extent permitted by applicable law, in no event shall Stef Stewart of “Oak and Wildflower”, be liable for any indirect, punitive, incidental, special, consequential or exemplary damages, including without limitation, damages for loss of profits, goodwill, use, data or other intangible losses, arising out of or relating to the use of, or inability to use, the service.

To the maximum extent permitted by applicable law, Stef Stewart of “Oak and Wildflower” assumes no liability or responsibility for any (i) errors, mistakes, or inaccuracies of content; (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to or use of our service; and (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein.

Right to Change and Modify Terms:

We reserve the right to modify these terms from time to time at our sole discretion. Therefore, you should review these page periodically. When we change the Terms in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our service after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future version of the Terms, do not use or access (or continue to access) the website or the service.

Promotional Emails:

Once you have booked a service with us through this website, you agree to receive from time to time promotional messages and materials from us by email. If you don't want to receive such promotional materials or notices – please just notify us at any time.

Privacy & GDPR:

Please see our Privacy Policy for details of how we use and store your personal data.

Customer Support & Dispute Resolution:

If you require any customer support, please contact Stef Stewart at stef@oakandwildflower.com

If you are dissatisfied with any service you receive as a result of using this website, we ask that you contact the website owner the above email and explain your concerns. We will do our utmost to resolve any issues.